

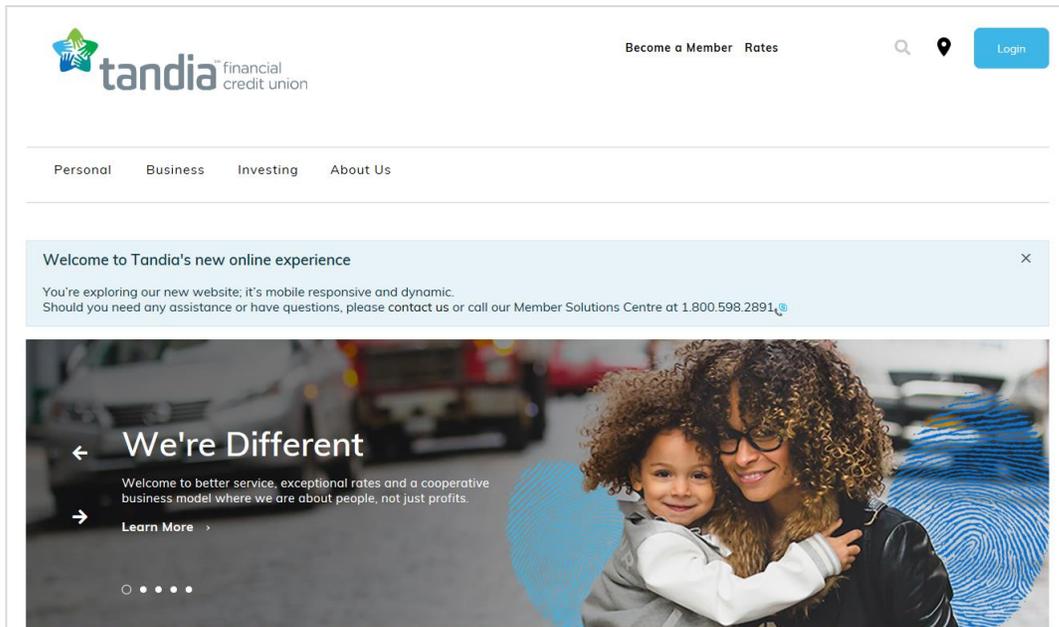


November 14, 2019

FOR IMMEDIATE RELEASE

## HAMILTON – Tandia launches new mobile-friendly website redesign for tandia.com

Tandia Financial Credit Union has been working on a better online experience for members throughout 2019. Today we are delighted to deliver a completely redesigned and mobile-friendly website. The new design includes updated content while maintaining all the familiar online banking functionality and features that members rely on every day.



We invite you to visit [tandia.com](http://tandia.com) and take a look around. A notable improvement of the new website is its responsiveness to the type of device it is being viewed on. The digital platform behind the new website adapts content to the screen size on which it is being accessed – images and content automatically reposition and resize for easy viewing. Members are using mobile devices with smaller screens more and more and ensuring every visit to our website regardless of device is consistent and positive – a better online experience - is an outcome that we are proud to deliver.

Richard Davies, President and Chief Executive Officer sums up the new website launch with these words, “Tandia is among the first credit unions in Canada to launch an improved online experience powered by an innovative and flexible platform that will allow us to make enhancements and add new features as online banking evolves in the coming years. It’s a wise investment for Tandia for the ultimate benefit to our members.”

The new website has been launched in parallel with our current online banking platform and mobile app, which will both receive further enhancements in 2020, as delivering a better online banking experience is a key goal for Tandia. Members will be provided with plenty of notice of changes to the online banking experience in 2020, along with tutorial videos and support.

For questions or feedback on the newly designed website, please contact Tandia’s Member Solution Centre at 1.800.598.2891 or [contact us](#).

**For more information, please contact:**

Rachel Osborne, AVP Marketing & Business Development  
1-800-598-2891 ext. 1172  
[Rachel.Osborne@tandia.com](mailto:Rachel.Osborne@tandia.com)

*Tandia Financial Credit Union is a cooperative financial institution with a vision to be the financial services provider of choice in its communities and a continued commitment to serve education and government employees in Ontario. Tandia partners alongside its members each and every day to help them build a healthy and prosperous future. With a branch network that extends from Brant County through Greater Hamilton, Halton and the GTA, Tandia serves over 29,000 members and administers \$1.2 billion in assets.*

75 James Street South, Hamilton, ON L8P 2Y9 | 1.800.598.2891  
44 Main Street East, Milton, ON L9T 1N3 | [tandia.com](http://tandia.com)