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Member Feedback

Dear Valued Member,

We are committed to improving accessibility for our members with disabilities. We would like to hear your comments, questions and suggestions about the provision of our services to people with disabilities. Please contact the Member Ombudsman in person, by mail (75 James Street South, Hamilton, ON L8P 2Y9, Attention: Member Ombudsman) or at 1-800-598-2891, Option 4# - ask for Member Ombudsman or by email to ombudsman@tandia.com to share your comments. Please let us know if you would like a copy of our Member Service Policy – AODA: Providing Goods and Services to Persons with Disabilities.

Thank you.